1: Uninstall Adobe Acrobat

Even if this is a first-time installation of Adobe Acrobat, please follow the steps below to ensure, that no other version of Adobe Acrobat is pre-installed.



Note!

If Windows prompted to close programs (e.g. Word, Excel, etc.) during uninstallation, you should close the corresponding applications.

You may be prompted to restart Windows after the uninstallation is complete. In this case please **restart Windows**.

2: Install Adobe Acrobat Pro

You can only start to install Adobe Acrobat after you have received an email from Adobe (notifications@adobe.com) with the german subject line: " **Erste Schritte mit Adobe Acrobat Pro DC** ".

Note!

The email from Adobe will be sent promptly, but may take up to 1 day. If no email has been sent after this time, please contact the responsible IT contact person in your department.

E-Mail from Adobe:

Adobe

Willkommen! Hier findest du einige Informationen zur ersten Verwendung von Acrobat Pro DC

Dein Administrator bei **LRZ - Fachhochschule Südwestfalen** hat dir Zugriff auf **Acrobat Pro DC** gewährt.

Jetzt loslegen _____ 1. Click here

The following dialog will open in your default browser: (The dialog may also be displayed in english.)

Adobe

Konto vervollständigen

• 4. Download the appropriate Acrobat Pro DC installer for your operating system.

Download Acrobat DC E VIP license	Interprise term or Sea
If your organization has purchased an Acrobat DC license program, you can download the installers from this page. download link below. After the download is complete, follo	via an ETLA (Enterprise Term License Agreement) or VIP To download the Acrobat installer, click the appropriate w the installation instructions below to begin the installation.
Note: If you have already installed Acrobat, choose Help > Chect information, see Manually update Adobe Acrobat installation	• For Updates, to update to the latest version. For more n.
Acrobat Pro DC installer	For Mac OS (v10.12 and later)
Download (962 MB, multilingual zip file installer*)	Download (688 MB, multilingual installer*)
	For Mac OS (VIU.11 and earlier)

 Now follow the Adobe installation instructions to start the installer. (These can also be found at the bottom of the same web page).

Download Acrobat DC | Enterprise term or VIP license

Search Ac

Installation instructions

For Windows	For Mac OS
 Download the zip file and copy it to any folder on your computer. 	 Double-click the downloaded DMG file to mount Acrobat installer volume.
2. Extract the zip file.	2. Open the mounted Acrobat installer volume.
3. Navigate to the Setup.exe file. For example if you have copied and extracted the zip	 Navigate to Acrobat DC installer.pkg in the volume and run it.
file to Adobe folder on your desktop, the folder hierarchy will be: C:\Users\ <user name="">\Desktop \Acrobat_DC_Web_WWMUI\Adobe Acrobat\Setup.exe</user>	 Follow the on-screen instructions to complete the installation.
 To start the installation, double-click the Setup.exe file. 	
 Follow the on-screen instructions to complete the installation. 	
Note: Do not run the Setup.exe file from within the installer zip file as you might encounter errors during installation.	

> * Multilingual installer; click here to see the list of supported languages

The installation should proceed as follows:

H Adobe Acrobat D	C (Continuous) - Setup X
	Adobe Acrobat DC is configured to install updates automatically to ensure that you have the most secure version. You can change this behavior after installation in the Preferences panel.
	\boxtimes Make Adobe Acrobat DC my default PDF viewer for browsing and file preview
TostallChield	Click here
Instalionield	Customize Install Cancel

🛃 Adobe Acrobat DC (Continuous) - S	Setup		-		×
L	Installing Please wait several minu	Adobe Acrobat D while Setup installs A utes.	C Adobe Acrobat	DC. Th	is may ta	ke
	Status: File: AdobeF	Copying new f	iles i bytes			
	Time remain	ing: 17 seconds				
	The program	n features you selec	ted are being i	nstalled		
InstallShield						
		< Back	Next >		Cance	el



After installing and launching Adobe Acrobat for the first time, you will be prompted to sign in with your Adobe account. When doing so, please be sure to select "Company or School Account":

মে মৰচচন Select an account	
Email address name.firstname@fh-swf.de	
Personal Account	>
Company or School Account	>
Click	
Sign in with a different email address	

Enter your password		
Password	name.firstname@fh-swf.de	
	R	ø
lease	enter the passy	Continue
ou hav	ve previously s	et.
Reset your pa	assword	

Additional note!

If you install Adobe Acrobat on another device and login again with your registered Adobe account, Adobe may ask you to verify your identity (see figures below). In that case, the required "Verification code" will be sent to you automatically via email. After entering that verification code, you can use Adobe Acrobat.

Adobe	Val Adobe
Confirm identity	Confirm identity
To confirm your identity we will send a verification-code to name.firstname@fh-swf.de	Enter verification-code sent to name.firstname@fh-swf.de
Next	
	Send code again Verify code
Log in with another account	Log in with another account

If you need technical support, please contact the responsible IT contact person in your department.